

WARRANTY & RMA REPORT FORM

RMA#: _____

Date:

Contact person:

Contact email:

Phone (Country)(area)(number): +

Equipment detail(s) :

Serial number(s):

Company:

Purchase date:

Company purchase order (for billing purposes):

Authorised field contact :

Cell phone:

Sub-contractor / Employee /Project Manager

Date of equipment failure:

SLA ref:

Brief details of problem:

Details of all tests carried out (Tick as check list below):

Mains power Cables POE Weather Mounting Alignment

Freq scans Interference Test results (attach any test results) Bench tests conducted

Other-

Loan equipment Yes No Used New

Equipment supply details:

Serial No(s):

Date despatched:

Invoice no:

Date:

Office use:

LINKIT bench test: PASS FAIL

Within warranty: YES NO

RMA with supplier:

DATE:

Contact:

Email:

Replacement Received:

SHIPPED to Client:

LOAN EQ RETURNED: